

RTC RideOn FAQs

What is RTC RideOn?

Ride On is a partnership between the Clark County School District and Regional Transportation Commission to provide transportation services to and from school for select high school students using the RTC Transit system. The objective of this collaboration is to provide safe and timely transportation service integrating the use of both the District and public transit system

Does my school participate in RTC RideOn?

The following schools are currently using RideOn for eligible students.

Basic HS	Foothill HS
Bonanza HS	Las Vegas HS
Chaparral HS	Legacy HS
Cheyenne HS	Liberty HS*
Cimarron-Memorial HS	Mojave HS
Clark HS	Shadow Ridge HS
Del Sol HS	Spring Valley HS
Desert Oasis HS*	Sunrise Mountain HS
Durango HS	Valley HS
Green Valley HS	Western HS

**Eligible students will use the OnDemand RTC service at these schools.*

How were schools selected?

Schools with RTC bus stops close by and frequent RTC transit routes (every 15-30 minutes) were selected.

How do I know if I am eligible?

Not all students attending the school are eligible for the RideOn program. Eligibility is based on the frequency of nearby transit routes, the proximity to the students' residences, and in selected areas where CCSD transportation is no longer available. Please call CCSD Transportation at (702)799-8100 or complete the [Google Form](#) to verify eligibility.

How do I get my monthly bus pass?

To receive the initial bus pass, students must download the rideRTC app and complete the [Google Form](#).

https://docs.google.com/forms/d/e/1FAIpQLSeDZrvnkcerK1a8S9DIsnEIXFtbG_yrBS3o_Kv3XFUIIdPCn3A/viewform

Do I have to pay for the monthly pass?

No. Monthly bus passes will be renewed for eligible students by the CCSD Transportation Department.

What if I do not have a cell phone?

If you do not have a cellular device, paper passes will be distributed at the school at the end of each month.

How are bus passes renewed and distributed each month?

Bus passes will be renewed on the rideRTC app every month through the end of May 2024..

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How do I find my stop?

The rideRTC app assists with finding the bus and planning the ride. Schedules and maps can also be found on the RTC website at <https://www.rtcnv.com/>

How can the rideRTC app help me?

Users can receive text and email alerts to get real-time schedule information.

Can I use the bus pass on the weekend?

Bus passes must be used primarily for transportation to and from school. RTC offers more access to the community than a school bus. In addition to school transportation, bus passes can provide the freedom and flexibility of traveling to other destinations free of charge, such as an after school job and on the weekends for access to the community. Passes that are not being used primarily for transportation to and from school will be deactivated.

When do I begin riding the RTC bus?

Students will be eligible to begin using RTC services on Monday, August 7, 2023.

What are the rules for riding an RTC bus?

The health and well-being of students will have the same priority as District operated vehicles. RTC has increased cleaning protocols for all buses and facilities; ion air cleaners; micro-bacterial seat shields; and live, up-to-the-minute bus crowding information on the rideRTC app.

Is riding the RTC safe?

All RTC buses are equipped with 12 high-resolution cameras with a live look-in feature, allowing RTC staff and law enforcement to see what is happening on a bus in real time. More than 200 officers patrol RTC stops, shelters, buses, and transit centers. Officers are outfitted with location beacons in order to respond to any reported incidents immediately.