



# TRANSIT SYLLABUS

## School: DESERT OASIS HS

### OVERVIEW

The RTC and CCSD are collaborating on the 2023-2024 RTC Ride On program, providing high school students with an option to ride RTC transit to and from school, FREE of charge.

Instead of using traditional residential routes, students will use the RTC-OnDemand service to book rides to and from campus.

### PREREQUISITES

Sign up for RTC Ride On using the QR code or online at [rtcsnv.com/RideOn](https://rtcsnv.com/RideOn) to enroll in the program and register for your student pass.

### REQUIRED MATERIALS

#### rideRTC App

- Download the rideRTC App from your app store – log in using your CCSD email address.
- Activate your Ride On pass in the rideRTC App.
- You'll use this to pay when you ride.

#### RTC-OnDemand App

- Download the RTC-OnDemand App at [rtcsnv.com/rtcondemand](https://rtcsnv.com/rtcondemand).
- Set-up your account – be sure to use your CCSD email address!
- Book your trip using the RTC-OnDemand App.

### COURSE STRUCTURE

#### What's RTC-OnDemand

RTC-OnDemand is our OnDemand Rideshare program for residents in West Henderson and the southwest valley. The program offers flexible ride options and on demand service from a near by stop to popular destinations. Riders easily book their ride through the OnDemand App to travel when they want and where they want within the service area. Visit [www.rtcsnv.com/ondemand](https://www.rtcsnv.com/ondemand) for more info.

#### Booking a Ride

- Rides can be booked up to 7 days in advance.
- When booking your ride to school, select a ride that has an 'Arrives Before' time to the school that is no later than 7 AM.
- When booking your ride from school, select a ride that has a pick-up between of 1:20-1:30 PM or later.
- If you want to make a change to your ride, you must cancel the existing ride and book a new ride.
- Each student using a CCSD Ride On pass must book their own ride. Even if you want to ride together.
- Want a friend (that doesn't have a CCSD Ride On pass) to ride with you? Add them as an extra passenger when booking your reservation. Don't forget they will need to pay cash or through their account on the rideRTC App.

### ASSIGNMENTS

Use the RTC-OnDemand App to book your ride.

#### When you are at your pick-up location waiting for the bus:

- Be sure you are in a place the driver can see you, so they know to stop.
- Have your pass ready as the bus pulls up.

#### When you board the bus:

- Give the driver your name so they can confirm your pick-up.
- Scan your pass or pay the fare.
- Find your seat quickly to help keep us on schedule.

#### When you are on the bus:

- Use headphones so you do not disturb others.
- Do not eat or drink on the bus.
- Do not block the aisles, doors, or stairs.
- Refrain from shoving, fighting, shouting, offensive language, or other disruptive behavior.
- Do not smoke, chew tobacco, vape, or use electronic cigarettes.
- Keep all of your belongings with you at all times while you are on the bus.
- Please respect your bus driver, who is working hard to cover extra shifts to try to provide you with reliable service.

#### When you exit the bus:

- As you are arriving at your stop, look around your seat to make sure you do not leave anything behind.
- Help us stay on schedule by exiting the bus when it arrives at your stop.

#### ADDITIONAL SUPPORT

Lost and Found – If you have left an item on an RTC bus, please contact a representative at 702-676-1849.

#### TRANSIT WATCH

You can report suspicious behavior, unusual situations or safety concerns through the rideRTC app. Just click on the Transit Watch banner on the app's home screen.

#### For additional support:

CCSD Transportation Call Center: 702-799-8100

RTC Ride On Customer Service: 702-676-1801

[www.rtcsnv.com/rtcondemand](https://www.rtcsnv.com/rtcondemand)

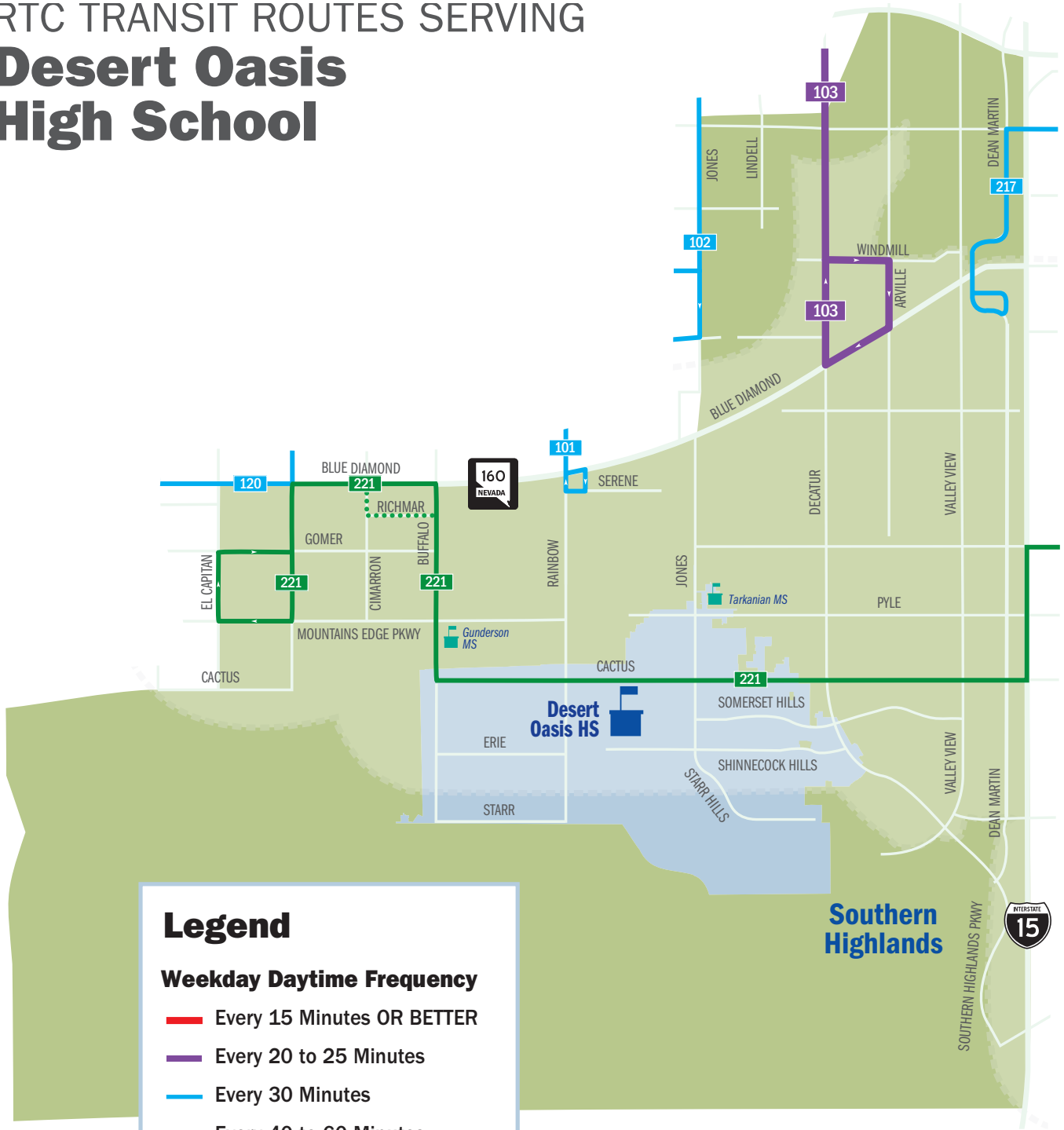
[www.rtcsnv.com/ride-on](https://www.rtcsnv.com/ride-on)



**CCSD**  
CLARK COUNTY  
SCHOOL DISTRICT



# RTC TRANSIT ROUTES SERVING Desert Oasis High School



**Legend**

**Weekday Daytime Frequency**

- Every 15 Minutes OR BETTER
- Every 20 to 25 Minutes
- Every 30 Minutes
- Every 40 to 60 Minutes
- RTC OnDemand
- Walk Zone
- Transportation Zone
- School
- Library

